

C L S A C C

Annual Report



JULY 1, 2004 TO JUNE 30, 2005

COMMUNITY LEGAL SERVICES AND COUNSELING CENTER

formerly Cambridgeport Problem Center

MISSION STATEMENT

Community Legal Services And Counseling Center provides free civil legal aid and affordable psychological counseling to low-income people. Our services combat the effects of poverty and violence by helping clients and their children meet basic human needs for safety, income, health and housing. CLSACC draws on the expertise of dedicated volunteer professionals to provide direct services to our community's most vulnerable members.

*Serving cities and towns in the Greater Boston area
Providing Immigration services statewide*

ONE WEST STREET • CAMBRIDGE, MA 02139
617-661-1010 FAX 617-661-3289 www.clsacc.org

Dear Friends,

It is with a great sense of accomplishment - and gratitude - that we share with you the achievements of our staff and volunteers this year. When we faced a budget deficit last year, we asked for increased help from you, our community of donors and volunteers. And in unprecedented numbers, you responded with great generosity. Thank you! With the unflagging dedication of our extraordinary corps of volunteers, and your increased generosity, we were able to serve over 1,000 clients in need last year without compromising the quality of our services or the financial viability of this agency.

As we write, Boston has recently been ranked the most expensive U.S. city to live in - highlighting the struggles our clients face on a daily basis. Nationwide, there has been a nearly 20 percent increase over the last five years in the number of Americans living in poverty. The clients we see every day are coming to us with more severe and more complex needs than at any other time in the Center's history. CLSACC's services are often their last and only hope for gaining safety from domestic violence, preventing homelessness, and - for our immigration clients - obtaining freedom from political persecution, torture, and even death if they are forced back to their home countries. With the poverty population continuing to grow, our wonderful volunteers keep our services available to all. We extend our profound appreciation to the over 100 volunteers who continue to give of themselves - 13,217 hours were donated by volunteers during fiscal year 2005.

Poverty, violence and abuse demand that we address the complex and often intertwined needs of our clients. We know first hand that access to mental health services can make a critical difference in the lives of our counseling clients as well as the outcomes of our legal clients' cases. CLSACC has responded by continuing to refine its interdisciplinary model of service. We have also welcomed a new staff member to direct the Psychological Evaluation Project, which provides psychological evaluations and related social services and medical care for refugees seeking political asylum and immigrants seeking legal status under the Violence Against Women Act.

These innovative service delivery projects came about in the face of significant increases in the costs of technology and healthcare, unpredictable public funding levels, and such cramped quarters that our seven communal office spaces are now scheduled from early morning to late evening every day. But CLSACC perseveres. Our staff, Board of Directors, and volunteers, our generous donors, and the unique synergy of our legal and counseling programs allow us to meet these challenges head on.

As CLSACC continues to operate within very slim margins for FY06 - our agency overhead is just 7.35% - we are consistently acknowledged for the excellent quality of the services provided by our staff and volunteers. This year CLSACC received United Way's highest ranking of overall organizational excellence - one of only 18 of the 130 United Way affiliates to earn this distinction in 2005. We deeply appreciate your continued and generous support of our work, and hope that you will share our pride as you read in the following pages about our agency's accomplishments. Thank you.

Mark D. Smith



MARK SMITH, PRESIDENT
BOARD OF DIRECTORS

Leslee Klein



LESLEE KLEIN
EXECUTIVE DIRECTOR

PROGRAM DESCRIPTION

CLSACC's Legal Program provides free civil legal assistance to clients whose incomes are at or below 125% of the federal poverty level (\$24,187 for a family of four). CLSACC handles cases in the areas of family law and domestic violence, housing and homelessness prevention, disability benefits, and immigration and refugee rights. Responding to community needs, CLSACC's services focus on the most urgent problems confronting our clients: domestic violence, lack of affordable housing, and inadequate medical and financial security.

The Center provides services ranging from advice to representation in complex litigation. CLSACC's legal work also includes training and education, collaboration with community partners, writing and distributing publications, and work on public policy and reform issues which affect the lives of many people in our community.

The legal services at CLSACC are provided by a dedicated corps of volunteer attorneys, law students, paralegals and translators, and by the Center's legal director, assistant legal director, immigration supervisor, and intake paralegal.

CLSACC clients are encouraged to take an active role in their legal cases. Our attorneys help clients make informed decisions. We believe that clients who learn about their legal rights gain confidence, learn to advocate for themselves, and increase their capacity to take control of their lives.

SECURING BENEFITS AND OFFERING SUPPORT

Disability Benefits volunteer lawyer **Holly Heine** was initially attracted to CLSACC "because of the agency's interdisciplinary approach and the fact that volunteers received coverage under its professional liability insurance." A partner at an intellectual property firm in Boston, Holly holds B.S. and Ph.D. degrees in biology and biochemistry, and began her professional career as a research biochemist at MIT and Mass General Hospital. When her daughter was badly injured in a car accident, Holly and her family benefited from a lot of support. This prompted Holly to begin volunteering in 1999, so that she could "offer some of that support to others." While she knew very little about Disability Benefits Law, she understood the value of having a legal advocate. CLSACC's Disability Attorney John Froio worked with Holly, choosing cases that would be good learning experiences, and gave her model briefs to work from. Holly observes now that "it is amazing how long the disability benefits process takes and how proactive you have to be! If clients were left to do this on their own, they would have a very difficult time." After 6 years, Holly continues to support CLSACC, both as a volunteer and as a donor. "The agency does a lot of important work with very little resources, and it is very important that the work go forward." "With the need so great," Holly says, "I am grateful for the opportunity to help."



ESCAPING POLITICAL PERSECUTION

In 1997, **Kisune** was 18 and living in the North Kivu region of the Democratic Republic of Congo (DRC), when he, his younger brother and their father were arrested. The boys were detained, interrogated and beaten daily for over 3 weeks. They received food and water only on Saturdays. Eventually, a family friend was able to bribe the guards to secure the brothers' release. But their father had disappeared.



Kisune and his brother traveled to their grandparents' town, and reunited with family. A week later, the family was again assaulted because of their ethnic group. The two brothers fled before they could be captured. After months of hiding and walking hundreds of miles across the country, the boys met a sympathetic group who arranged for the boys to come to the U.S. Once in the U.S., Kisune knew he and his brother could never return to the DRC. He heard about CLSACC from a former CLSACC client. Kisune's case, which was filed with the Asylum Office in 2001, was finally approved in June, 2005. Now 26 years old, Kisune has a job, and has volunteered as a translator for another CLSACC client from the Congo.

PROGRAM REPORT

INNOVATIVE LEGAL SERVICES FOR INDIVIDUALS AND FAMILIES

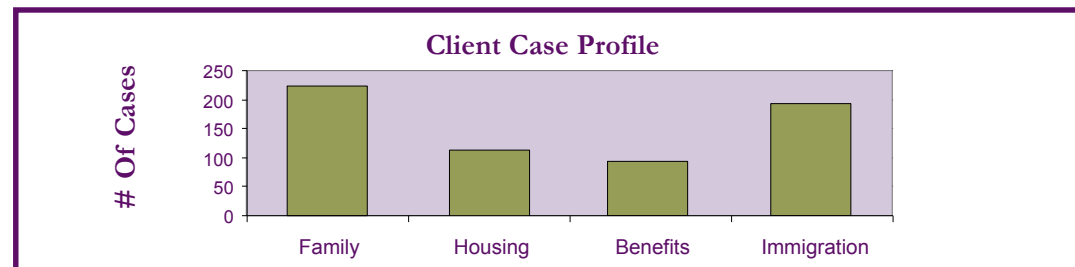
CLSACC's Legal Program, including three staff attorneys, a part-time intake paralegal and 45 dedicated volunteer lawyers handled 617 cases. Together with 23 volunteer law students, paralegals and interpreters over 7,000 hours of service were donated.

WHAT LEGAL CLIENTS SAY ABOUT CLSACC

"My gratitude for the accomplishments of the CLSACC programs is overwhelming. Every day I give thanks for the strides that I have made since I got legal services. Today I am so glad that I am at a place where the steering of my life depends primarily on me. Thanks to the empowering team at CLSACC ... you have made a significant difference in my life."

"The legal services and counseling center is an excellent asset to any city. The people are nice, easy to talk to and eager to assist your needs. I wish all attorneys were as nice and helpful as they were to me."

"Thank you to all the people who spend time working for this organization. You helped me - and I am sure many other people - so much. I hope that I can pass the favor on in my life and work. Thank You."



A CAREER IN LEGAL SERVICES

When **Sherley Cruz** graduated from Boston University Law School, she wanted to do something "concrete and practical" while she was studying for the bar. "Preparing for the bar exam is more than just books, I wanted to do something that reminded me of why I was going after a law degree in the first place." She began volunteering in CLSACC's Family Law Unit. Born in the Dominican Republic, Sherley grew up in Haverhill, MA and is motivated by a desire to help low-income people. At CLSACC, Sherley worked with victims of domestic violence and obtained courtroom experience and training regarding client interviews and preparing motions from Legal Director Ellen Wilbur. "My experience with CLSACC really cemented my desire to pursue a legal services career." In October 2004, as a result of her experience and commitment to legal services, Sherley was awarded the Massachusetts Legal Assistance Corporation's Bart Gordon Fellowship. Through this fellowship, Sherley has worked at Massachusetts Advocates For Children as part of their Racial Justice Collaborative and at Greater Boston Legal Services in their Employment Unit. Still committed to her volunteer work, Sherley speaks highly of her CLSACC clients, "I am so proud to have been able to help these brave women regain control of their lives. Their gratitude and thankfulness is the best gift imaginable."



PREVENTING HOMELESSNESS



Marybeth is a single mother who had lived her entire 23 years in the same three family house. Her family had a special relationship with the landlord and the rent was an affordable \$400. Last October, the landlord decided to try his luck in the rapidly appreciating market. He put the house up for sale, and sent Marybeth an eviction notice. Marybeth called CLSACC for help. CLSACC's Housing Attorney learned that besides facing illegal eviction procedures, Marybeth and her son had no heat in their apartment. He advised Marybeth that her defenses to the eviction were strong, and that the judge would probably dismiss the case. The landlord's mistakes would give her more time to look for a new apartment. In November, the case was thrown out as predicted, but at the same time, the landlord's attorney gave Marybeth a new eviction notice. CLSACC's housing attorney and Marybeth agreed to try to reach a settlement with the landlord. In March, after intense negotiations, a settlement was reached. Marybeth got to stay in her home for an additional two months rent free, and received \$12,000. The time and money gave Marybeth the resources to find and move into a new apartment. While she was sad to leave her old neighborhood, Marybeth was very happy that with CLSACC's help, she was able to successfully relocate herself and her child.



PROGRAM DESCRIPTION

CLSACC's Counseling Program offers counseling to low-income people who have difficulty gaining access to counseling services. CLSACC believes that access to mental health services should be available to all who need it, regardless of economic circumstances. However, affordable mental health resources are limited in our community, and the availability of professional counseling for people with and without insurance is restricted for low income people. CLSACC fills critical gaps in services for our clients.

The Center serves people who seek help for crises, stress, and other life problems that affect their ability to function. Clients work on overcoming the effects of violence, torture, sexual abuse and incest, and poverty; most grapple with social isolation, depression, anxiety, or substance abuse.

CLSACC provides weekly short, long-term, or intermittent counseling for individuals and couples. We also run groups. Counseling services focus on improved coping. With counseling clients build confidence and develop the power and skills to secure basic needs and to pursue personal goals.

We encourage client choice and control in the identification and pursuit of goals. This includes client participation in the decision about the duration of the counseling relationship. The Center's approach is collaborative, seeking to build upon and maximize client strengths. We believe that the relationship counselors form with their clients is fundamental to the healing process.

The counseling services at CLSACC are provided by dedicated volunteer mental health professionals and graduate students, and by the Center's Clinical Director.

Note: Names and identifying details in the stories have been changed to protect client confidentiality.

VOLUNTEER SHARES A SPECIAL CONNECTION

When **Anna Lyssioutou** started her internship at CLSACC she found she shared a special connection with many of her clients: like them, she was living in a new and unfamiliar country, away from home and family in Cyprus, and learning to adjust to life on her own as a graduate student at Northeastern University. She soon realized that her situation was "something that transcends age and gender barriers." Fluent in French, Greek and English, Anna worked with a wide range of clients during her time at CLSACC.



It was her work with victims of domestic violence, however, that most inspired her. She took a deep interest in learning more about abuse, and did research on the cycle of violence and how best to assist clients. Helping her clients feel safe, motivated and appreciated, and watching them learn to trust again, was "one of the most powerful experiences of my life." Anna was especially grateful for her experience at CLSACC because "it is rewarding to work in an atmosphere like CLSACC's because your work is so appreciated. The training and supervision that I had at CLSACC were exceptional and they have helped me grow, both as a clinician and as a person." Anna wants to use CLSACC's model to found a similar agency when she returns to Cyprus.

DISCOVERING HOPE: BELIEVING IN THE FUTURE

Lisa, a 48 year old woman, contacted CLSACC after struggling on her own with major depression for nearly two years. Her depression developed after the sudden death of her partner and worsened as a cascade of negative events overtook her. She was in a car accident which left her with so much pain in her arms and legs that she could no longer work at her job as a dental technician. When she lost her job, she lost her health insurance. In pain, alone, and unemployed, Lisa was quickly running out of money. She could no longer afford the apartment she and her partner had lived in for 13 years.

Lisa saw a CLSACC counselor who referred her for a consultation with a collaborating psychiatrist at the Joseph Smith Health Center. There, she got medication to treat her depression. In sessions with her CLSACC counselor, Lisa began focusing on her feelings of hopelessness, wishes "to disappear" and the desire to kill herself. As Lisa's depression subsided, she began to make positive changes in her life. She moved into a new apartment, and the move forced her to sort through her partner's belongings. During this long and painful process, Lisa and her counselor continued to meet each week. Towards the end of the move, Lisa began to recognize the importance and benefits of moving forward. Today, Lisa believes she has a future; she is looking for work, and feels much better.

PROGRAM REPORT

CLIENT-GUIDED COUNSELING SERVICES FOR INDIVIDUALS, FAMILIES AND GROUPS

38 devoted volunteer counselors, supervisors, students, and the Center’s Clinical Director provided services to 463 people. There were 3,036 visits to the Center this year. Volunteers donated 6,200 hours of service to CLSACC clients.

WHAT COUNSELING CLIENTS SAY ABOUT CLSACC

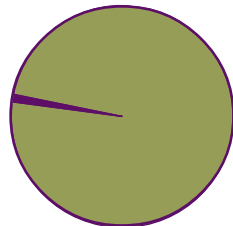
“I’m glad there is somewhere to go for a person like me with very little money and no insurance. More of the world should be like this. Thank you!”

“I realized through counseling that I turned to drugs to escape my emotions, emotions connected to the violence I witnessed for many years. I was hiding and running from what I had seen. Now that I have stopped using I can begin to think about pulling my life together.”

“I came for ‘anger management.’ I was really getting myself in trouble and it was becoming dangerous for other people. I was just so frustrated. My counseling helped me, and my counselor, especially, listened to me and believed in me. That’s made the difference...”

“Its very important for you to exist. I don’t think we’d have gotten help otherwise; money is such an impediment.”

Paid staff provided 9% of CLSACC’s counseling services



Volunteers donated 91% of CLSACC’s counseling services

COUNSELING OFFERS A NEW BEGINNING

At 24 years old, John had fallen in with “the wrong crowd”. His life was aimless and in disarray. He had recently been arrested and spent a short time in jail. A relative referred John to CLSACC, where he found a therapist to help him face his problems. John’s CLSACC counselor quickly realized that his problems were more complex and self-destructive than he realized. John had been using drugs and alcohol to cope since he was 12 years old. His early family life had been chaotic and violent, and he had no close or loving relationships of any kind. There appeared to be no one who had ever taken an interest in him. John had dropped out of high school, and had no belief in a positive future. John’s work with his CLSACC therapist brought his past and his present into focus, and his anger and antisocial attitudes were gently confronted. John uncovered dormant desires for his future that were validated by his counselor. It wasn’t long before John started to turn his life around. He cut back his drug use, and began working on making new friends. John has his first steady job, working in a hardware store and is considering studying for a GED. After a year of counseling at CLSACC, there are many good reasons to be optimistic about John’s future.

EXPERIENCED SUPERVISOR AND STEERING COMMITTEE MEMBER



Caroline Strout, LICSW, BCD began her professional career 50 years ago next fall, in the Psychiatry Department at Mass General Hospital. It was a time and place when the needs of the client were paramount, and the hospital committed “indefinite” care to the most troubled people. “We all know what drastic changes have occurred since then. Today,” she says, “clients face a myriad of barriers when they try to find services,” and minimal, cost-driven interventions are frequently inadequate. An exception, Caroline says, is CLSACC, where she has been a volunteer supervisor since February, 1999. She calls CLSACC a “gem” and “one of the few places I know that is committed to providing services flexibly according to both the mental health and economic needs of the client.”

Caroline finds her work at CLSACC extremely gratifying, especially since at the present time it is often difficult for clinicians new to the field to find adequate supervision. She describes the volunteer social workers she has supervised at CLSACC as “talented, passionate and dedicated,” and believes this is encouraged by CLSACC’s mission and Clinical Director Paul Goldmuntz. Her decision to join the Steering Committee last year reflected her wish to support Dr. Goldmuntz, “who handles a very large and difficult job superbly.” A past president of the Mass Society for Clinical Social Work, Caroline has held a variety of positions, including Director of Clinical Social Work at the former state hospital for children. She is enthusiastic about being a member of CLSACC’s team.



Assistant Legal Director John Froio received the following letter in appreciation of his successful representation of a client in a Landlord-Tenant case:

Dear John,

I am writing to thank you for all of your help in getting "P--" through this debacle with Clarendon Hills management. It was an emotionally exhausting process on our end, and I know that it required patience and dedication on your end as well.

I know how much "P--" appreciated your respectful treatment of him. I too appreciated this, as well as your expertise and your availability to people with very limited incomes. In this age of budget cuts and the almost demise of social services, it is a true gift that there are lawyers like you dedicated to serving the disenfranchised.

I send you my heartfelt thanks for the services that you and your organization so generously and compassionately provided.



Bill Hodgetts

Corporate Educator, Consultant, Board Member, Volunteer and Donor

Bill Hodgetts is Vice President for Corporate Leadership Development at Fidelity Investments and holds an Ed.D. in human development and psychology from Harvard University, and a B.A. in government from Cornell University. At Fidelity, Bill provides executive coaching, developmental assessments, and other learning resources to senior executives. As a principal of Hodgetts Associates, Bill also provides in-depth executive assessments and senior level executive coaching to a number of major corporations, family businesses and professional service firms.

Bill came to CLSACC in the early 1980s as a counseling volunteer. "I wanted to learn how to help alleviate suffering and promote psychological growth in my clients. At CLSACC, I learned many helpful clinical lessons, but more importantly, I learned that, rich or poor, educated or not, at our core we are all alike - we all share the same human longings for love, meaning, respect, and understanding. And all deserve the same access to resources like psychological and legal assistance. That basic truth motivates my continued involvement with CLSACC." After a brief hiatus, Bill returned as a counseling volunteer in the 1990's and in 1997, he was elected to CLSACC's Board of Directors. Since then, Bill has been an active and generous member of the Board, serving on CLSACC's Strategic Planning and Fundraising Committees.

Although no longer a counseling volunteer, Bill continues to be concerned about people who might need CLSACC's services. "Over the past several years, I have become increasingly alarmed and frustrated at the disparity between rich and poor in our country, and the ways in which unequal access to health care and legal resources has mirrored this growing disparity. CLSACC plays an important, vital role in providing these services to parts of our community that would otherwise just not be able to access them."

"In my own life I have been the beneficiary of enormous privilege and opportunity - a gift I feel comes with the absolute responsibility to work to make conditions better for those in our society who are less fortunate than I am. I am proud to be associated with this amazing organization, and hope that through CLSACC's work, we will continue to make a difference in the lives of so many."



For his unwavering commitment to legal aid and his tireless advocacy for systemic reforms that achieve social and economic justice for the clients we serve, CLSACC is proud to honor **Allan Rodgers** with the 2005 Dr. Joseph H. Brenner Award.



Allan Rodgers has been Executive Director of the Massachusetts Law Reform Institute (MLRI) since 1969, a year after it opened. MLRI provides a broad range of support so that local legal services program advocates can more effectively and efficiently represent their clients. In addition to managing the program, Allan is active in the poverty law fields of employment, family and housing subsidy programs and is a resource on litigation, attorneys fees and unrepresented litigant issues. Under Allan’s inspired leadership, MLRI, the largest statewide legal services support center, has confronted enormous challenges to legal services with intelligence, ingenuity, and solid legal research.

Some highlights: In the early 1980s, Allan was instrumental in pushing the legislature to create the Massachusetts Legal Assistance Corporation (MLAC), which mitigated the impact of the Reagan administration’s cuts to federal funding for legal assistance for low income people. Last year MLAC distributed \$16,078,799 to legal services programs in Massachusetts. Allan also helped develop the funding concept known as IOLTA - Interest on Lawyers Trust Accounts - which has become a major source of support for CLSACC and other legal services agencies.

Allan was part of the group that drafted Chapter 209A, the Massachusetts Abuse Prevention Law, securing safety for victims of domestic violence. Allan was the first chairman of the initial Massachusetts Judicial Conduct Commission, as well as a leading figure in the movement for court reform and accountability. The list of Allan’s achievements and “firsts” is unparalleled in the Massachusetts legal services community.

Allan has above all remained true throughout his career to the mission of legal services - to provide legal representation to low income people, and to spread the word that the legal system must find a way to serve unrepresented people in a fair and effective way.

Allan’s colleagues are unreserved in their praise:

“Allan is one of the most effective, reliable, and supportive advocates for low income people in the history of Massachusetts. He is respected by all who have worked with him - and he is the best boss I ever had!”

Hon. William H. Abrashkin, First Justice, Hampshire Housing Court (West)

“Allan, if I ever become an Executive Director, I would want to be like you. You facilitate a supportive, nurturing and conducive environment for your staff to do great work, you lead and motivate by example and you foster collaborative and collegial working relationships. Above all you are patient, thoughtful, forthright, and just.”

Fran Fajana, Attorney, Massachusetts Law Reform Institute, Inc.

“Allan does the work of three advocates, has built up and leads the best statewide legal services program in the country, and does it all with low key modesty and grace.”

Will Ogburn, Executive Director, National Consumer Law Center

“There is so much that is strong, wise and good about Allan Rodgers that it is hard to capture the essence in a couple of sentences. But, for me, Allan is a great law reform director because he seeks out and is always ready to listen to the views of his staff.”

Ernest Winsor, Attorney, Massachusetts Law Reform Institute, Inc.

“Since the early 1990s, Allan has demonstrated a strong commitment to furthering diversity efforts in legal aid programs statewide. His outspoken, passionate advocacy and his significant contributions to these efforts have helped to ensure that diversity and cultural competency remain at the core of our mission in legal services.”

Myra Hindus, Executive Director, Mass Legal Services Diveristy Coalition



PREVIOUS HONOREES INCLUDE:

- 2004 • Dr. Paul Goldmuntz, CLSACC’s Clinical Director
- 2003 • MIRA Coalition
- 2002 • Transition House
- 2001 • Solutions At Work and founder Macy DeLong
- 2000 • Jeffrey L. Wolf, CLSACC’s Former Legal Director
- 1999 • John J. Curtin, Jr., Bingham McCutchen LLP
- 1998 • Representatives Paul C. Demakis and Anne M. Paulsen



Dr. Joseph H. Brenner

The Dr. Joseph H. Brenner Award is presented each year to an outstanding individual or organization to honor the founder of CLSACC for his vision that volunteer professionals can provide critical services to people with low incomes.

The heart of CLSACC remains the dedication of our volunteer lawyers and counselors. They make a significant contribution to the well-being of over 1,000 clients each year. Without any financial remuneration, the volunteers at CLSACC perform a valuable and vital service to the community. They give their time and energy generously, and their contribution goes a long way toward making the community a better place to live. CLSACC's Board of Directors and staff acknowledge the commitment of the following people who volunteered between July 1, 2004 to June 30, 2005.

LEGAL VOLUNTEERS

CLSACC's volunteer attorneys work in private firms of all sizes or on their own; some work in the public sector. This year 45 attorneys and 7 translators, 12 law students, 2 doctors, 1 social work intern and 1 paralegals volunteered:

ATTORNEYS

- | | | |
|---------------------|---------------------|------------------|
| Lynne Allen | Jaclyn Greenhalgh | Dominic Paratore |
| David Bander | Gaby Gross | Nicholas Read |
| Steven Bander | Holliday Heine | Mark Rossi |
| Anthony Boczenowski | Richard Kanoff | Carol Russell |
| Darren Bouwmeister | Kimberly Kelly | Janis Sallinger |
| Hodges Brown | Catherine Kligler | Leslie Sammon |
| Lee Brown | Joy Lee | Clay Shafton |
| Suzanne Bunszel | Dan Lissner | Barbara Siegel |
| Andrew Cornell | Michael Litwinka | Kelly Sullivan |
| Sherley Cruz | Jennifer Mango | Edward Surette |
| Alice Daniel | Patricia Mazur | Robert Trant |
| Genevieve Fajardo | Tandi Mkwai-Tulloch | Lisa Weinberg |
| Milton Fatt | Eleanor Newhoff | Kaye Wild |
| Daniel Finn | Dennis O'Malley | Jeff Wolf |
| Mary Alana Gleason | Daniel Pogoda | Phil Whitehead |

LAW STUDENTS & OTHER VOLUNTEERS

- | | | |
|-------------------|----------------|---------------------|
| Rose Alective | Alexis Ericta | Jean Paul Mulumba |
| John Alphonc | Lauren Fascett | Tatum Pritchard |
| Bryan Bertram | Janet Han | Danielle Portal |
| Stephanie Bloechl | Anna Lyssioyou | Jordan Rattnay |
| Dr. Lucy Candib | Jean Malette | Max Stenke |
| Janet Choi | Francine Marie | Dr. Jeffrey Stovall |
| Ryan Cox | Eva Millona | Jim Wood |
| Donna Davis | Odgnel Moise | |

COUNSELING VOLUNTEERS

Counseling services are provided by volunteer mental health professionals who donate between 4 and 8 hours per week. Senior clinicians volunteer one or two hours each week as supervisors. Some belong to the Counseling Steering Committee. They are licensed psychologists, social workers, and mental health professionals with established practices in the public and private sectors. During the course of the year, the following 38 mental professionals volunteered their time and talents:

COUNSELORS

- | | | |
|------------------|-------------------|-------------------|
| Margery Altman | Howard Harris | Katherine Portnow |
| Dorothy Anderson | Ruth Housman | Patricia Regan |
| Amy Bamforth | Susie Kaim | Shirley Reiss * |
| Geraldine Brehm | Deborah Lochrie | Paula Sacks |
| Natalie Bloch | Judith Masters | Susan Strang * |
| Katrina Carye | Caryn Mushlin | Toni Strassler |
| Ming Chang | Martha Older | Penny Tyson |
| Kathryn Coletta | Elizabeth Plofker | Judith Ullman |

COUNSELING SUPERVISORS

- | | | |
|---------------------|-------------------|---------------|
| Vera Spohr Cohen * | Patricia Hunt | Penny Tyson * |
| Charlotte Diamond * | Lionel Joseph * | Ros Winsor |
| Debra Filiurin | Caroline Strout * | Holly Zeeb * |
| John Hubbell | | |

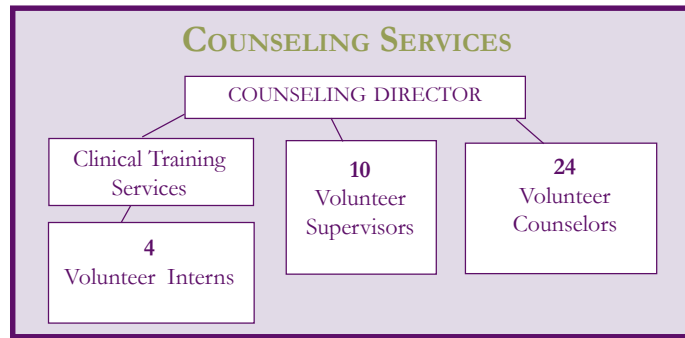
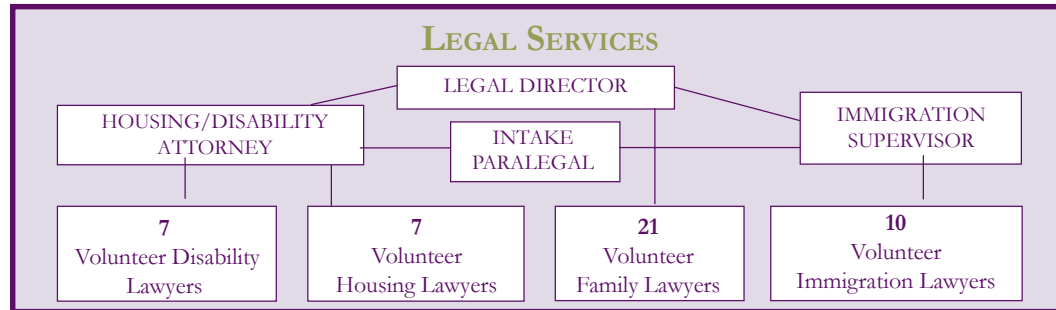
INTERNS

- | | |
|-----------------|-----------------|
| Jeanne Gilcrest | Matthew Major |
| Anna Lyssiotou | Danielle Portal |

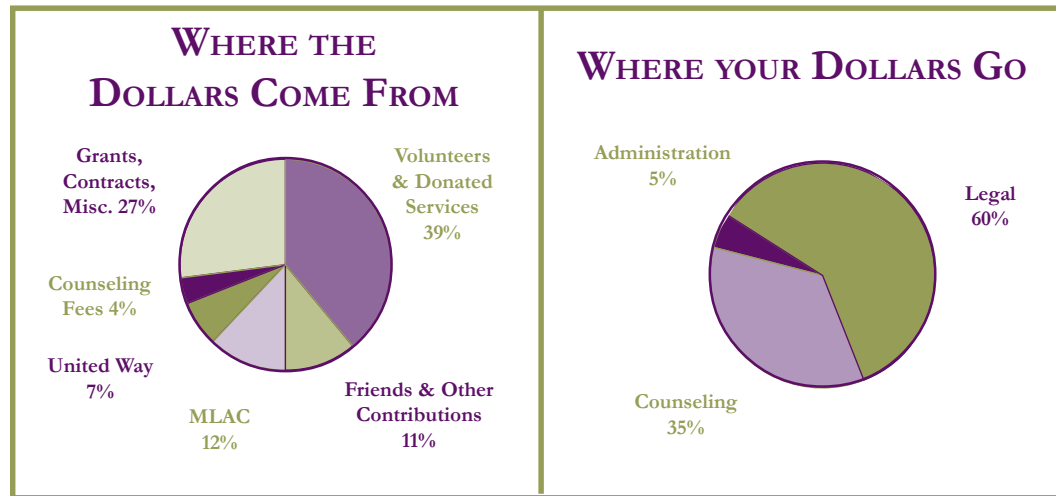
CLINICAL CONSULTATION SERVICES

- Shirley Reiss

** Member of CLSACC's Counseling Steering Committee*



The time donated by CLSACC's volunteers is equal to that of over 7 full time staff



FINANCIAL STATEMENT

July 1, 2004 to June 30, 2005

	2005	2004
REVENUE AND SUPPORT		
Massachusetts Legal Assistance Corporation	132,656	126,707
United Way of Massachusetts Bay Foundations and Corporations	80,973	87,750
Government Grants and Sub-contracts	229,571	182,938
Friends of CLSACC, Board of Directors & Other Contributions	46,750	45,500
Client Counseling Fees	121,059	121,238
Investment and Miscellaneous Income	39,465	43,293
	23,166	21,449
TOTAL REVENUE BEFORE DONATED SERVICES, FACILITIES & EQUIPMENT	673,640	628,875
Donated Services, Facilities & Equipment	426,430	378,789
TOTAL REVENUE & SUPPORT	1,100,070	1,007,664
EXPENSES		
Salaries	399,893	401,920
Fringe Benefits	141,907	125,383
Professional and Consulting Services	37,220	35,560
TOTAL PERSONNEL BEFORE VOLUNTEER SERVICES	579,020	562,863
Volunteer Lawyers & Counselors	365,367	328,492
TOTAL PERSONNEL	944,387	891,355
Contract Services	9,627	23,832
Office & Related Expenses	31,865	27,123
Library, Training & Travel	13,443	13,190
Other Direct Program Expenses	14,492	12,778
Transfer to Capital	28,353	-
TOTAL NON-PERSONNEL BEFORE OTHER DONATED SERVICES, FACILITIES & EQUIPMENT	97,780	76,923
Other Donated Services, Facilities & Equipment	54,813	50,297
TOTAL EXPENSES	1,096,980	1,018,575
EXCESS/DEFICIENCY OF REVENUE	3,090	(10,911)

Note: These figures are derived from CLSACC's unaudited financial statements.

CLSACC gratefully acknowledges the following supporters whose contributions helped make our services possible throughout the past year.

PUBLIC SUPPORT

Massachusetts Legal Assistance Corporation
 United Way of Massachusetts Bay
 City of Cambridge

FOUNDATIONS & CORPORATIONS

Anonymous (2)
 The Annenberg Foundation
in honor of Jeffrey Wolf
 The Barrington Foundation, Inc.
 Biogen Idec Foundation
 Boston Bar Foundation
 Boston Evening Clinic Foundation
 Boston Properties, Inc.
 Bowne of Boston
 Cambridge Community Foundation
 Citizens Bank Foundation
 Clipper Ship Foundation, Inc.
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CLSACC offers its grateful acknowledgement to those who gave generously during our Annual Fund Drive which ended June 30, 2005. Your donation of \$114,809 is an investment in a stronger program and a stronger community, and is a resounding affirmation of your continued commitment to “promoting access for all”. On behalf of the clients, volunteers, staff and Board, we thank you.

Please note: Our online Annual Report does not include the pages that acknowledge the generous donations of our individual donors. If you are interested in obtaining a hard copy of our Annual Report, please contact Melissa Murray at (617) 661-1010.

If you would like to make a gift to CLSACC, please contact
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From left to right, back row: Karen Bobadilla, Leslee Klein, Maria Garcia, Ellen Wilbur, Karen Francis. Front row: Shelly McPhail, Valerie Fisk, Paul Goldmuntz, Melissa Murray, John Froio. Not pictured: Doreen Certusi, Isabeall Logan, Adrian Touw.

Founded as Cambridgeport Problem Center in 1970, Community Legal Services And Counseling Center (CLSACC) provides free civil legal assistance and affordable mental health counseling to people with low incomes throughout the Cambridge and Greater Boston areas.

CLSACC has always been an organization of volunteer professionals. Since our inception, we have been sustained by the commitment and dedication of volunteer lawyers and mental health professionals. Today, CLSACC is the only volunteer-based agency of its kind in the area, combining legal assistance with mental health counseling. Our unique interdisciplinary approach has enabled CLSACC to keep pace with the ever changing and inter-related needs of our clients.

REPORT AND COVER DESIGN: MELISSA R. MURRAY

